



## Creating Additional FTP Accounts


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# Logging in to Plesk Client Interface

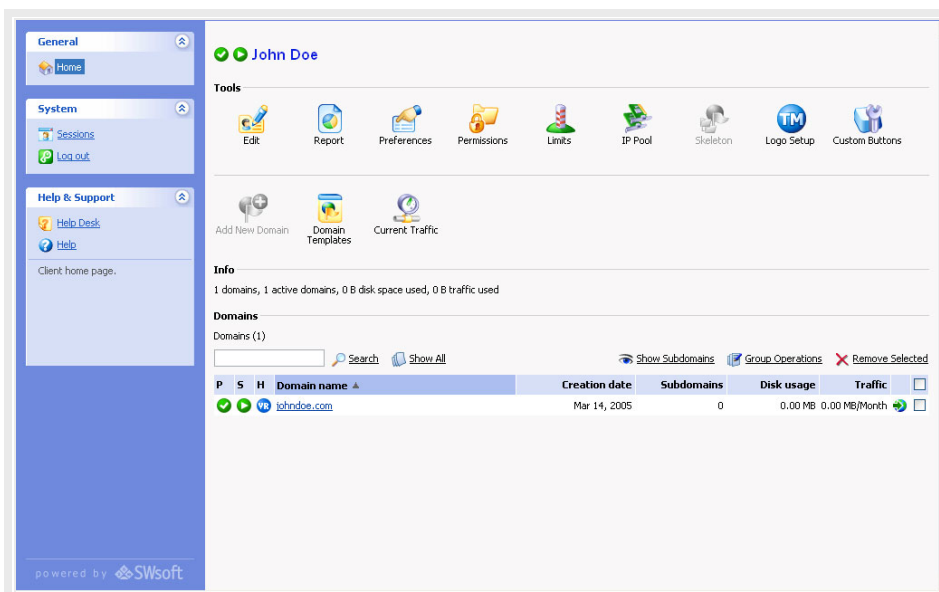
Open the URL <https://www.thepixelage.net:8443> in your browser. A login screen will be shown as below:



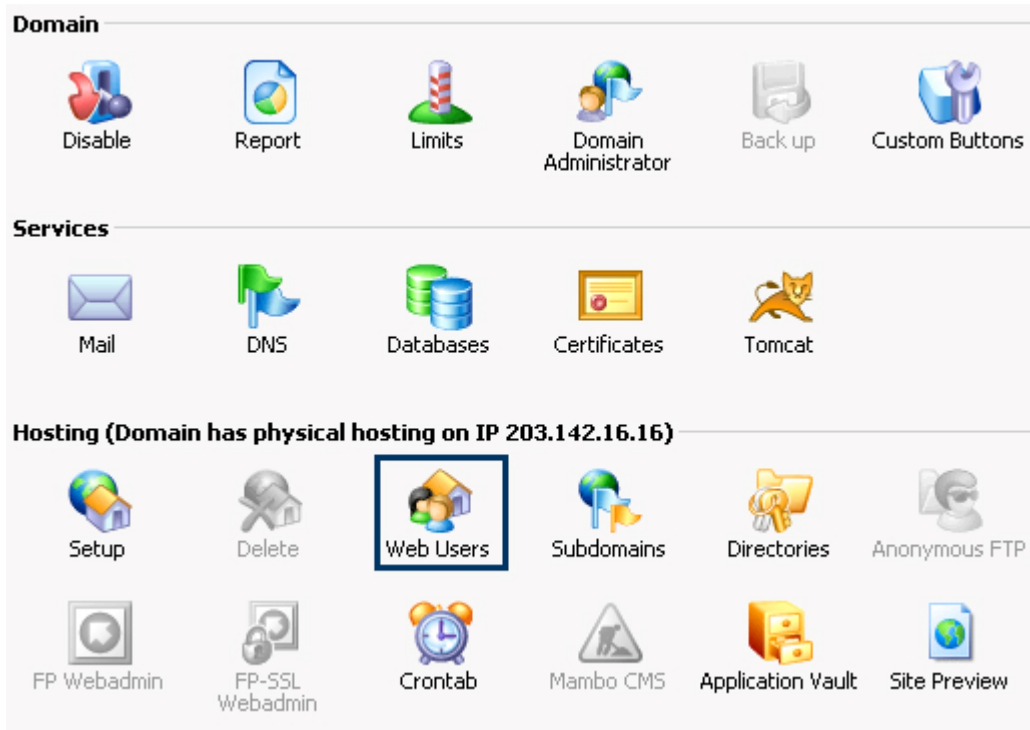
Enter the login name and password for your Client account that has been given to you in your configuration email.

## To create additional FTP Account

To create additional FTP account, click on your domain name under “Domain Name section”



| P | S | H | Domain name | Creation date | Subdomains | Disk usage | Traffic       |
|---|---|---|-------------|---------------|------------|------------|---------------|
| ✓ | ✓ | ✓ | ichndoe.com | Mar 14, 2005  | 0          | 0.00 MB    | 0.00 MB/Month |



Next, click on “Web Users” under “Hosting (Domain has physical hosting on IP 203.142.16.16)”



Click on “Add New Web User”

johndoe > johndoe.com > Web users >  
**Add new web user of domain johndoe.com**

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**Web user**

|                    |                                                                       |
|--------------------|-----------------------------------------------------------------------|
| Web user name *    | <input type="text"/>                                                  |
| Old password       | None                                                                  |
| New password       | <input type="text"/>                                                  |
| Confirm Password   | <input type="text"/>                                                  |
| Hard disk quota    | <input type="text"/> MB <input checked="" type="checkbox"/> Unlimited |
| Apache ASP support | <input type="checkbox"/>                                              |
| SSI support        | <input type="checkbox"/>                                              |
| PHP support        | <input type="checkbox"/>                                              |
| CGI support        | <input type="checkbox"/>                                              |
| mod_perl support   | <input type="checkbox"/>                                              |
| mod_python support | <input type="checkbox"/>                                              |

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\* Required fields

Enter the user name and password in the given fields. If you want to limit the amount of hard disk space for the web user, uncheck Unlimited and enter the amount of hard disk space. Next click on the OK button and the account have been set up.

Please note that your hard disk space is limited to your hosting plan server space. We strongly advise that you delete all files uploaded by your client after you have downloaded them, leaving the files on your server will takes up your server space. If you required more server space, you can request for upgrade from us.

## **Sending FTP information to your client.**

Your client will need to know the FTP address, User ID and Password before they can login into your server via their FTP client. The information you need to provide them is as follow:-

**FTP address:** johndoe.com or ftp.johndoe .com

**Userid:** the userid that you enter during the setup

**Password:** the password that you enter during the setup.

# Support Information

For technical support:-

thepixelage tech support

Email: [support@thepixelage.com](mailto:support@thepixelage.com)

Tel: 6223 4485

Additional service charged:-

thepixelage managed hosting: \$250.00 for 10 hours support

Reinstallation of Plesk Control Panel: \$50.00 per hour